



## Zoom Help

Zoom needs to be installed in different ways depending on the device. Below are directions that should help you navigate installation of Zoom for different devices.

- [Zoom set up for iPad](#)
- [Zoom setup for Mac](#)
- [Zoom set up for Windows PC](#)
- [Zoom set up for Chromebooks](#)
- [Troubleshooting Guide for Zoom](#)

### **FROM CALENDAR INVITE**

1. Select the link in the calendar invite and Zoom / the meeting should open in your browser
2. OR - copy and paste the link into your browser and it should open up the meeting.

Please note:

There is also a call-in only option that is available in the meeting notice. You'll need both the phone number and the meeting ID.

- If you do not have a web camera, you will be able to see the meeting and the shared documents, but you will only appear as a box with your phone number.

**If you're having problems, please try the following options:**

### **WEB BROWSER**

#### **Google Chrome**

3. Open Chrome
4. Go to [join.zoom.us](https://join.zoom.us).
5. Enter your meeting ID provided by the host/organizer.
6. Click Join.
  - If this is your first time joining from Google Chrome, you will be asked to open the Zoom client to join the meeting.

- You can check Always open these types of links in the associated app to skip this step in the future.
- Click Open Zoom Meetings (PC) or Open zoom.us (Mac).

### **Safari**

1. Open Safari.
2. Go to [join.zoom.us](https://join.zoom.us).
3. Enter your meeting ID provided by the host/organizer.
4. Click Join.
5. When asked if you want to open zoom.us, click Allow.

### **Microsoft Edge or Internet Explorer**

1. Open Edge or Internet Explorer.
2. Go to [join.zoom.us](https://join.zoom.us).
3. Enter your meeting ID provided by the host/organizer.
4. Click Join.

### **Mozilla Firefox**

1. Open Firefox.
2. Go to [join.zoom.us](https://join.zoom.us).
3. Enter your meeting ID provided by the host/organizer.
4. Click **Join**.
  - If this is your first time joining from Firefox, you may be asked to open Zoom or the Zoom installer package.
  - To skip this step in the future, check **Remember my choice for zoom mtg links**.
  - Click **Open Link**.

### **IPHONE**

1. Open the Zoom mobile app. If you have not downloaded the Zoom mobile app yet, you can download it from the App Store.
2. Join a meeting using one of these methods:
  - Tap **Join a Meeting** if you want to join without signing in.
  - Sign in to Zoom then tap **Join**.
3. Enter the meeting ID number and your display name.
  - If you're signed in, change your name if you don't want your default name to appear.
  - If you're not signed in, enter a display name.Select if you would like to connect audio and/or video and select **Join**

## **ANDROID**

1. Open the Zoom mobile app. If you have not downloaded the Zoom mobile app yet, you can download it from the Google Play Store.
2. Join a meeting using one of these methods:
  - Tap **Join a Meeting** if you want to join without signing in.
  - Sign in to Zoom then tap **Join**.
3. Enter the meeting ID number and your display name.
  - If you're signed in, change your name if you don't want your default name to appear.
  - If you're not signed in, enter a display name.
4. Select if you would like to connect audio and/or video and tap **Join Meeting**.